

2012 Annual Healthcare Contact Center Buyers Guide

	Call Center Products					Call Center Software										Outsource C			
	Contact Center Equipment	IVR Systems	Message Taking Systems	Text-To-Speech Systems	Unified Communications	Appointment Setting Software	Conferencing Software	Contact Center Software	CRM Software	Disease Management Software	On-Call Software	PC Console Software	Physician Referral Software	Speech Recognition Software	Telephone Triage Software	WFM / Agent Scheduling	Call Center Fulfillment	Class Registration	Message Taking and Dispatch
1Call, A Division of Amtelco	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
Ambs Call Center		•			•						•	•							
Amcom Software	•	•		•	•	•		•			•	•	•	•	•				
Ameridial, Inc																•		•	
Beryl																	•	•	•
Call 4 Health																•	•	•	
Caret Healthcare Services																			
Children's Physician Network (CPN)																•	•	•	
Clinical Solutions						•		•	•	•	•		•		•				•
Conifer Patient Communications																•	•		
Doctors Referral Service LLC																•	•		
Fonemed										•					•				
HealthLine Systems Inc.								•	•	•			•		•				
InterCall					•														
LVM Systems		•				•		•	•	•		•		•					
Nurse Telephone Triage Service, LLC																			
Oaisys	•							•											
OnviSource Inc	•	•	•		•			•	•	•					•				
Parallax Technologies					•			•	•						•				
RelayHealth, a McKesson Company		•		•		•		•	•	•		•		•					
Schmitt-Thompson Clinical Content																			
Self Care Decisions																			
SironaHealth																•	•	•	
Smoothstone IP Communications					•														
Startel Corporation	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				
TeamHealth Medical Call Center																•	•		
TeleMed																			•
Toshiba - Telecom Systems Division	•				•		•	•											
TouchPointCare Telehealth		•		•				•	•					•					
Triage Logic Management and Consulting, LLC														•					

Call Centers			Telehealth							Services				Misc.		www.AnswerStat.com			
Outbound Calling	Physician Referral	Telephone Triage	Distance Learning	Patient/Provider Communications	Population Health Management	Post Discharge Follow Up	Remote Patient Monitoring	Secure Email	Telenursing	Transitional Care	Video Conferencing	Consulting	Internet Content Provider	Software as a Service	Training Programs	Consumer Self Care Protocols	Physician Office Triage Resources	Triage Protocols	
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																			Ameridial, Inc
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