

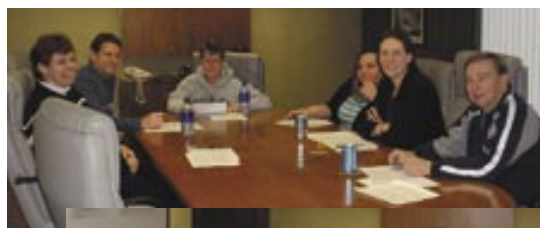
# 1CALL

## *After-the-Sale* 5 Star Service

**It's more than just a slogan...**

**It's included with every 1Call system!**

- ★ **An Informed Customer Care Group** – Project Managers and the Innovation Development Team work with you before, during, and long after you begin using your 1Call equipment.



- ★ **Experienced Trainers and Installers** – You'll receive detailed training and a smooth installation to help you streamline communications for your entire organization.



- ★ **Knowledgeable Field Engineers** – Have a question? Give us a call, or send an e-mail, and our Field Engineering Specialists will assist you with all your technical questions.



# After-the-Sale 5 Star Service

★ **An On-Line Resource Library and Tech Helper** – Available 24/7 for instant answers any time of the day or night!

★ **The Largest Healthcare Call Center User's Group** – The NAEO (National AMTELCO Equipment Owners) group gives valuable support and a creative community for sharing ideas.



The screenshot shows the AMTELCO TechHelper website interface. At the top, there's a navigation bar with links for Applications, Infinity, Legacy, MDR, UltraComm, Windows, XDS, and Contact Trainers. Below this is a 'TechHelper' header with contact information (FB - 800.553.7679, E-Mail FS) and the AMTELCO logo. The main content area is divided into several sections: 'AMTELCO Resource Library' with a list of software titles; 'Meet Your Support Team' with a 'Meet Your Support Team' button; 'CURRENT VERSIONS AND NEW SOFTWARE DOWNLOADS' with a link for AMTELCO Customers; 'REFERENCE GUIDES' with a link for Software Development Department; 'CREATOR AREA AND POSTAL CODES' with a link for AMTELCO eCreator Customers; 'ULTRA VNC' with a link for Service Department; 'GENERAL INFORMATION' with a link for About AMTELCO; 'UPCOMING EVENTS' with a link for Seminars; 'AMTELCO DIVISIONS' with a list of links for 1Call, Avaya, Call Center, eConferenceLink, eCreator, iNetLink, iRAD Alert, and XDS; and 'ADOBE READER®' with a link for Adobe Reader. The page also features a search bar powered by Google and a section for the NAEO (National Amtelco Equipment Owners) association.

**1Call features the Largest Support Team in the Industry – with an average tenure **TWICE** that of our nearest competition!**

**You deserve it! Find out more today...**

**1CALL**

A Division of **AMTELCO**

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