

What our customers are saying...

Here's what a few of our customers have to say about 1Call and AMTELCO products, service, and support:

"... three of our hospital switchboards **consolidated into a single campus**, resulting in a **savings of more than a million dollars** ... In 2001, a **successful relocation and consolidation** of the call center **saved the company \$800,000** ... this was one of the **most beneficial decisions that we'd made.**"

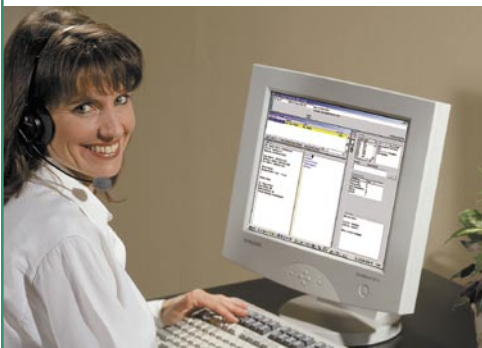
Shane Burleson
Manager, Consolidated Voice Services
Fairview Health Services
Minneapolis, Minnesota

"The 1Call *Infinity* system has been a valuable tool for the call center at Children's Mercy Hospital. The system has enabled us to **increase customer satisfaction** as well as **decrease our abandonment rate by 8%** overall. The **vendor support is excellent** and the company is always **open to new concepts and requests**. This is extremely important to a Children's Hospital because our communication needs sometimes vary from an adult hospital."

Nancy Rutherford, MBA
Contact Center Manager
Children's Mercy Hospital
Kansas City, Missouri

"**1Call presents the appropriate information instantly** to operators as they connect to incoming calls. This **allows them to be accurate and efficient** when dealing with our patients, family members and staff."

Mary Birtciel
Communication Center, Director
St. John's Health System
Springfield, Missouri



*“*Our Director of Emergency Services told me this was ‘the **most organized and effective notification**’ she had ever been a part of. **RED ALERT performed flawlessly** through both the **notification and confirmation process**, and gave us the ability to **provide our First Responders with all the information they needed to effectively implement our emergency plans.**”



Kevin Burns
Manager, Telecommunications
Anne Arundel Medical Center
Annapolis, Maryland

**Find out for yourself what a difference
1Call systems and support will make in
your call center!**

After-the-Sale
5 Star  Service

**Contact your 1Call Sales Manager
today at (800)356-9148, visit
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1 CALL

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